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# Crisis Management

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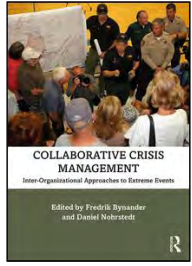
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## Collaborative Crisis Management

Inter-Organizational Approaches to Extreme Events



Edited by **Fredrik Bynander**, Swedish Defence University, Sweden and **Daniel Nohrstedt**, Uppsala University, Sweden  
*Collaborative Crisis Management* introduces readers to how collaboration shapes societies' capacity to plan for, respond to, and recover from extreme and unscheduled events. Written in a concise, accessible style by experienced teachers and scholars, this book teaches students how this panacea works out on the ground and in the boardrooms, and how insights on collaborative practices can shed light on the outcomes of complex inter-organizational challenges across cases derived from different problem areas, administrative cultures and national systems.

Routledge

**Market:** Emergency Management/Crisis Management

December 2019: 254 x 178: 166pp

Hb: 978-0-367-14852-2: **£115.00**

Pb: 978-0-367-14856-0: **£36.99**

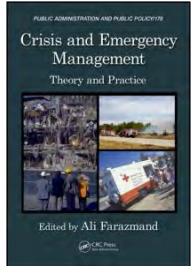
eBook: 978-0-429-24430-8

\* For full contents and more information, visit: [www.routledge.com/9780367148560](http://www.routledge.com/9780367148560)

2nd Edition

## Crisis and Emergency Management

Theory and Practice



**Ali Farazmand**, Florida Atlantic University, Boca Raton, USA  
*Series: Public Administration and Public Policy*

Examining emergency responses to environmental dangers and natural disasters, the Handbook of Crisis and Emergency Management provides coverage of a wide range of international issues using critical, empirical, and quantitative analyses. This book discusses various approaches to such topics as resolving political tension, the potential use of biological weapons, and the role of public relations in crisis. With contributions from leading experts, this second edition features 40 new chapters that address recent worldwide crises including the September 11th attacks, the devastating effects of Hurricane Katrina in New Orleans, the Tsunami disaster in Asia, earthquakes in Iran, and terrorism issues.

Routledge

March 2014: 254 x 178: 849pp

Hb: 978-0-849-38513-1: **£105.00**

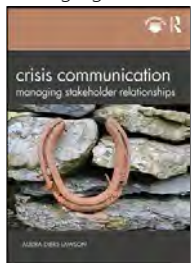
eBook: 978-1-315-09526-4

Prev. Ed Hb: 978-0-824-70422-3

\* For full contents and more information, visit: [www.routledge.com/9780849385131](http://www.routledge.com/9780849385131)

## Crisis Communication

Managing Stakeholder Relationships



**Audra Diers-Lawson**, Leeds Beckett University, UK

Crisis come in many shapes and sizes, including media blunders, social media activism, extortion, product tampering, security issues, natural disasters, accidents, or negligence – just to name a few. For organizations, crises are pervasive, challenging and catastrophic, as well as opportunities for organizations to thrive and emerge stronger. Demonstrating the connection between theory, decision-making, and strategy development in a crisis context, this is a vital text for advanced undergraduate and postgraduate students of Communications, Public Relations, Marketing and Strategic Management.

Routledge

**Market:** Business & Management

October 2019: 246x174: 320pp

Hb: 978-1-138-34625-3: **£110.00**

Pb: 978-1-138-34624-6: **£34.99**

eBook: 978-0-429-43738-0

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5th Edition

## Crisis Communications

A Casebook Approach



**Kathleen Fearn-Banks**

*Series: Routledge Communication Series*

*Crisis Communications: A Casebook Approach* presents case studies of organizational, corporate, and individual crises, and analyzes the communication responses to these situations. Demonstrating how professionals prepare for and respond to crises, as well as how they develop communications plans, this essential text explores crucial issues concerning communication with the news media, employees, and consumers in times of crisis. Author Kathleen Fearn-Banks addresses how to choose the best possible words to convey a message, the best method for delivering the message, and the precise and most appropriate audience, in addition to illustrating how to avoid potential mismanagement.

Routledge

**Market:** Public Relations/Business

August 2016: 229 x 152: 424pp

Hb: 978-1-138-92373-7: **£180.00**

Pb: 978-1-138-92374-4: **£64.99**

eBook: 978-1-315-68485-7

Prev. Ed Pb: 978-0-415-88059-6

\* For full contents and more information, visit: [www.routledge.com/9781138923744](http://www.routledge.com/9781138923744)

5th Edition

## Student Workbook to Accompany Crisis Communications

A Casebook Approach



**Kathleen Fearn-Banks**

This student workbook reviews the critical terminologies, processes, and skills needed for understanding and responding to crises. It prepares individuals for responding to crises in a variety of contexts, and reinforces strategies and tactics to be used during a crisis. Chapters include instructive case studies of public relations professionals in crises: what they did, what they wished they had done, and what hampered their progress. The exercises provide students with the opportunity to respond to real-world crises, sharpening their own skills and practicing response behaviors. This workbook will serve as a useful tool for

all future practitioners.

Routledge

**Market:** Public Relations

August 2016: 279 x 216: 108pp

Hb: 978-1-138-37172-9: **£120.00**

Pb: 978-1-138-68897-1: **£34.99**

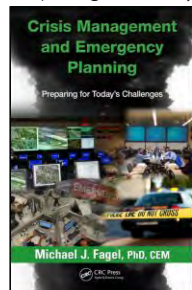
eBook: 978-1-315-53795-5

Prev. Ed Pb: 978-0-415-88177-7

\* For full contents and more information, visit: [www.routledge.com/9781138688971](http://www.routledge.com/9781138688971)

## Crisis Management and Emergency Planning

Preparing for Today's Challenges



**Michael J. Fagel**, Aurora Safety, Founder, CEO, Illinois, USA

This book supplies time-tested insights to help communities and organizations become better prepared to cope with natural and manmade disasters and the impacts on the areas that they serve. Delving into decades of experience in emergency management and emergency operations, author and editor Michael J. Fagel, PhD, CEM presents advanced emergency management and response concepts not often covered in other publications. The book focuses on broad responses across the spectrum of public health, emergency management, and mass casualty situations—identifying long-term solutions for situations where a community or organization must operate outside its normal operational windows.

CRC Press

**Market:** Emergency Management

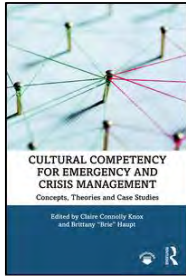
December 2013: 235 x 156: 550pp

Hb: 978-1-466-55505-1: **£73.99**

eBook: 978-0-429-25385-0

\* For full contents and more information, visit: [www.crcpress.com/9781466555051](http://www.crcpress.com/9781466555051)

## Cultural Competency for Emergency and Crisis Management



Edited by **Claire Connolly Knox**, University of Central Florida, USA and **Brittany "Brie" Haupt**, University of Central Florida, USA

Disasters are complex and dynamic events that test emergency and crisis professionals and leaders – even the most ethical ones. Within all phases of emergency management, disasters highlight social vulnerabilities that require culturally competent practices. The lack of culturally respectable responses to diverse populations underscores the critical need for cultural competency education and training in higher education and practice. Using a case study approach that is both adaptable and practical, this textbook is an accessible and essential guide on what makes teaching effective in emergency and crisis

management.

Routledge

**Market:** Emergency Management/Crisis Management

April 2020: 234x156: 256pp

Hb: 978-0-367-32181-9: **£120.00**

Pb: 978-0-367-32183-3: **£38.99**

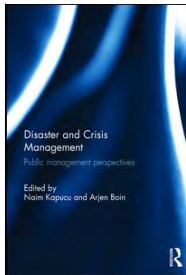
eBook: 978-0-367-32188-8

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## Disaster and Crisis Management

Public Management Perspectives



Edited by **Naim Kapucu**, University of Central Florida, Orlando, FL, USA and **Arjen Boin**, Leiden University, The Netherlands

Hazards, both natural and man-made, pose a major risk to vast swathes of the world's population. In the post 9/11 world, the scale, frequency, and intensity of these disasters and crises have dramatically increased, and the failures in public sector response have prompted a critical need to re-evaluate disaster management practices. This book asks what we have learned from past crises and offers ways to think about policy interventions, and the mechanisms of governance, in a way which can inform future responses to disaster. This book was originally published as a special issue of *Public Management*

Review.

Routledge

**Market:** Strategic Management / Emergency Response / Hazards & Disasters

August 2015: 234x156: 164pp

Hb: 978-1-138-93516-7: **£120.00**

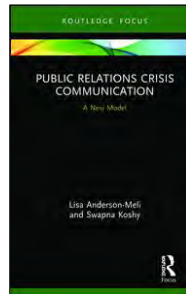
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## Public Relations Crisis Communication

A New Model



Lisa Anderson-Meli and Swapna Koshy

Series: *Routledge Focus on Business and Management*

This book explores the definition, nature and context of public relations crises; it also examines and defines the main elements of public relations crises and positions it in the context of the current communication sphere. *Public Relations Crisis Communication: A New Model* investigates existing group communication theories, including organizational culture, critical theory of organizations, media ecology, public rhetoric, and cross-cultural communication theory to establish the relevance in the context of the new model of public relations crisis.

Routledge

**Market:** Business and Management

January 2020: 216x138: 86pp

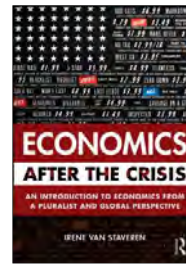
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eBook: 978-0-429-28776-3

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## Economics After the Crisis

An Introduction to Economics from a Pluralist and Global Perspective



Irene van Staveren, Institute of Social Studies, the Netherlands

*Economics After the Crisis* is an introductory economics textbook, covering key topics in micro and macro economics. However, this book differs from other introductory economics textbooks in the perspective it takes, and it incorporates issues that are presently underserved by existing textbooks on the market. This book offers an introduction to economics that takes into account criticisms of the orthodox approach, and which acknowledges the role that this largely Western approach has played in the current global financial and economic crisis.

Routledge

**Market:** Economics/ Macroeconomics/ Microeconomics

December 2014: 246x174: 440pp

Hb: 978-1-138-01611-8: **£160.00**

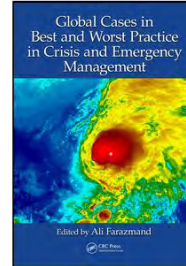
Pb: 978-1-138-01612-5: **£56.99**

eBook: 978-1-315-79396-2

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## Global Cases in Best and Worst Practice in Crisis and Emergency Management



Edited by **Ali Farazmand**, Florida Atlantic University, Boca Raton, USA

This is the first book to focus on select global cases from the perspective of best and worst practices in the context of crisis and emergency management. It brings together the most established scholars and experts in the field, offering theories along with an empirical success-and-failure analyses. With its combination of theory and practice and coverage of a wide range of disciplines, it provides an illuminating resource for policy experts, researchers, practitioners, instructors, and students.

Routledge

**Market:** Public Admin - Public Policy

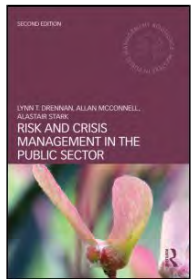
April 2016: 254x178: 290pp

Hb: 978-1-466-57936-1: **£57.99**

eBook: 978-0-429-25448-2

\* For full contents and more information, visit: [www.routledge.com/9781466579361](http://www.routledge.com/9781466579361)

2nd Edition

**Risk and Crisis Management in the Public Sector**

Lynn T Drennan, Alarm (the Public Risk Management Association), UK, Allan McConnell, University of Sydney, Australia and Alastair Stark, University of Queensland, Australia

Series: *Routledge Masters in Public Management*

Every decision that is made by managers and policy-makers in a public sector organization demands an evaluation and a judgement of the risks involved. This vital requirement has for some time been recognized in the growth of risk management, in which organizations seek to moderate potential threats and pursue strategic objectives.

This exciting new edition enhances the original text with contemporary cases, state-of-the-art themes and a greater focus on the international, trans-boundary and multi-agency dimensions of risk and crisis management. These enhancements reflect the fact that today's public manager must increasingly operate within a global and interdependent governance context.

Routledge

Market: Public Management and Risk Management

December 2014: 234x156: 264pp

Hb: 978-0-415-73968-9: £115.00

Pb: 978-0-415-73969-6: £51.99

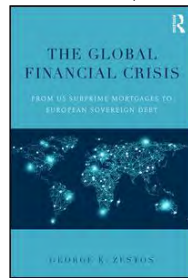
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Prev. Ed Pb: 978-0-415-37815-4

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**The Global Financial Crisis**

From US subprime mortgages to European sovereign debt



George K. Zestos, Jean Monnet Chair for European Integration Studies and Professor of Economics at Christopher Newport University, USA.

Although banking and sovereign debt crises are not unusual, the crisis that has unfolded across the world since 2007 has been unique in both its scale and scope. It has also been unusual in being both triggered by, and mainly affecting, developed economies, the detrimental social effects of which are still emerging. This uniquely comprehensive and readable overview will be of interest and relevance to those studying financial crises, financial governance, international economics and international political economy.

Routledge

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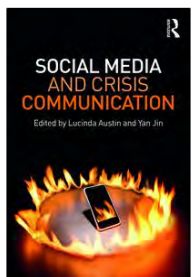
October 2015: 234x156: 274pp

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\* For full contents and more information, visit: [www.routledge.com/9781138800212](http://www.routledge.com/9781138800212)

**Social Media and Crisis Communication**

Edited by Lucinda L. Austin, Elon University, USA and Yan Jin, Virginia Commonwealth University, USA

Employing the recent Social-mediated Crisis Communication Model, which serves as a framework for crisis and issues management in a rapidly evolving media landscape, *Social Media and Crisis Communication* will provide a unique and timely contribution to the field of crisis communication by addressing how social media are influencing the practice of crisis communication. The book will cover the current and emerging interplay of social media and crisis communication, recent theories and frameworks, overviews of dominant research streams, future directions, and applications in specific crisis areas.

Routledge

Market: Public Relations

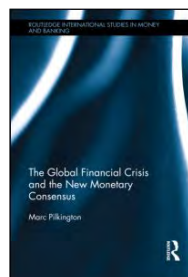
June 2017: 229 x 152: 462pp

Hb: 978-1-138-81199-7: £115.00

Pb: 978-1-138-81200-0: £39.99

eBook: 978-1-315-74906-8

\* For full contents and more information, visit: [www.routledge.com/9781138812000](http://www.routledge.com/9781138812000)

**The Global Financial Crisis and the New Monetary Consensus**

Marc Pilkington, University of Nice-Sophia Antipolis, France

Series: *Routledge International Studies in Money and Banking*

In the wake of the global financial crisis, this volume traces the evolution of modern central banking over the last fifty years, and argues that the financial crisis has shaken the New Monetary Consensus.

Routledge

Market: Economics

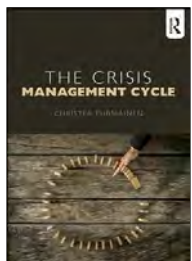
August 2013: 234x156: 270pp

Hb: 978-0-415-52405-6: £125.00

Pb: 978-1-138-23129-0: £39.99

eBook: 978-1-315-88725-8

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**The Crisis Management Cycle**

Christer Pursiainen

*The Crisis Management Cycle* is the first holistic introduction to the dynamic and multidisciplinary field of crisis management theory. By drawing together the different theories and concepts of crisis management literature and practice, this book develops a theoretical framework of analysis that can be used by both students and practitioners alike. Stretching across disciplines as diverse as safety studies, business studies, security studies, political science and behavioural science, *The Crisis Management Cycle* provides a robust grounding in crisis management that will be invaluable for both students and practitioners worldwide.

Routledge

Market: Health & Safety / Crisis Management

December 2017: 234x156: 186pp

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Pb: 978-1-138-64388-8: £38.99

eBook: 978-1-315-62917-9

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**The Routledge Companion to Risk, Crisis and Emergency Management**

Edited by Robert P. Gephart, Jr., University of Alberta, Canada, C. Chet Miller, University of Houston, USA and Karin Svedberg Helgesson, Stockholm School of Economics, Sweden

Series: *Routledge Companions in Business, Management and Accounting*

Promising to be a definitive treatise of the field today, this volume is the first to present the separate, but related disciplines of risk, crisis, and emergency management together. Combined with a distinctly social and organizational science approach to the topics (as opposed to engineering or financial economics), the research presented here strengthens the intellectual foundations

of the discipline while contributing to the development of the field. It will prove to be a valuable resource for students, researchers, and practitioners.

Routledge

Market: Risk Management

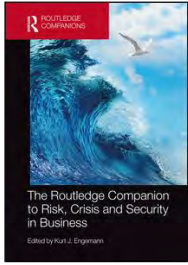
October 2018: 246x174: 522pp

Hb: 978-1-138-20886-5: £190.00

eBook: 978-1-315-45817-5

\* For full contents and more information, visit: [www.routledge.com/9781138208865](http://www.routledge.com/9781138208865)

## The Routledge Companion to Risk, Crisis and Security in Business



Edited by **Kurt J. Engemann**, Kurt J. Engemann, Iona College, USA

*Series: Routledge Companions in Business, Management and Accounting*

*The Routledge Companion to Risk, Crisis and Security in Business* provides a broad and thorough survey of the latest scholarship in this critical field, with particular emphasis on decision-making using a holistic approach. Each chapter provides a balanced overview of current knowledge, identifying issues and discussing relevant debates.

Topics include environmental threats, supply chain risk and more. Also covered are the variety of crisis management tools in use and the decision technology and risk modeling methodologies that are used to assess risk and formulate critical strategies.

This volume is an essential library addition for researchers and professionals in risk and security.

Routledge

**Market:** Business & Management

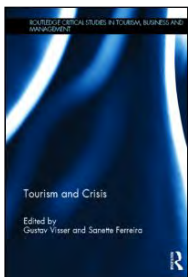
June 2018: 246x174: 484pp

Hb: 978-1-138-64310-9: **£190.00**

eBook: 978-1-315-62952-0

\* For full contents and more information, visit: [www.routledge.com/9781138643109](http://www.routledge.com/9781138643109)

## Tourism and Crisis



Edited by **Gustav Visser**, Professor of Human Geography at the University of the Free State and **Sanette Ferreira**, Associate Professor in Geography at Stellenbosch University

*Series: Routledge Critical Studies in Tourism, Business and Management*

The aim of this book is to critically analyse the relationship between tourism and crises. The volume focuses on the roles and potential of tourism for development and relations between tourism, environment and broad global process of change at different levels of analysis, highlighting different types of "crises". In particular it questions the general conviction that tourism-led development is a sustainable and necessarily solid platform from

which to develop local, national and regional economies from a range of perspectives.

Routledge

**Market:** Tourism

February 2013: 234x156: 206pp

Hb: 978-0-415-53376-8: **£125.00**

Pb: 978-1-138-08182-6: **£39.99**

eBook: 978-0-203-11404-9

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